

Elan Technology Group Ltd

This website www.elanconvey.co.uk (“**This Site**”) uses Cookies and similar technologies in order to differentiate you from other users. By using Cookies, We are able to provide you with a better experience and to improve This Site by understanding how you use it. Please read this Cookie Notice carefully and ensure that you understand it. Your acceptance of Our Cookie Notice is deemed to occur when you browse Our website and/or login to Our ordering platform. If you do not agree to Our Cookie Notice, please cease using This Site immediately.

1. Definitions and Interpretation

1.1 In this Cookie Notice, unless the context otherwise requires, the following expressions have the following meanings:

“Cookie”	means a small file placed on your computer or device by This Site when you visit certain parts of This Site and/or when you use certain features of This Site;
“Cookie Law”	means the relevant parts of the Privacy and Electronic Communications (EC Directive) Regulations 2003 and, where applicable, the UK GDPR;
“Personal Data”	means any and all data that relates to an identifiable person who can be directly or indirectly identified from that data, as defined by the UK GDPR and the Data Protection Act 2018 (the “Applicable Data Protection Laws”).

2. Information About Us

- 2.1 Elan Technology Group Ltd (T/A Elan) (“**We/Us/Our**”) is a company registered in England and Wales. Registered number: 12866092. Registered office: 2 Saffron Court, Wombwell, Barnsley, S73 0AP
- 2.2 Our Data Protection Officer is Adele Sagar
 - Email address: support@elanconvey.co.uk
 - Telephone number: 0113 543 0800.
 - Postal address: 2 Saffron Court, Wombwell, Barnsley, S73 0AP.
- 2.3 We are regulated by The Property Codes Compliance Board (PCCB).
- 2.4 We are a Search Code™ Subscriber member of The Council of Property Search Organisations (CoPSO), a member of the UK Legal Tech Association and the Association of Independent Property Search Agents (IPSA).
- 2.5 We are an appointed representative of CLS Property Insight Limited, which is authorised and regulated by the Financial Conduct Authority (FCA Number 718255).

3. How Does This Site Use Cookies?

- 3.1 This Site may place and access certain first party Cookies on your computer or device. First party Cookies are those placed directly by Us and are used only by Us. We use Cookies to facilitate and improve your experience of This Site and to provide and improve Our products and services. We have carefully chosen these Cookies and have taken steps to ensure that your privacy and Personal Data is protected and respected at all times.
- 3.2 All Cookies used by and on This Site are used in accordance with current Cookie Law. We may use some or all of the following types of Cookie:

3.2.1 Strictly Necessary Cookies

A Cookie falls into this category if it is essential to the operation of This Site, supporting functions such as logging in, your order basket and payment transactions.

3.2.2 Analytics Cookies

It is important for Us to understand how you use This Site, for example, how efficiently you can navigate around it, and what features you use. Analytics Cookies enable Us to gather this information, helping Us to improve This Site and your experience of it.

3.2.3 Functionality Cookies

Functionality Cookies enable Us to provide additional functions to you on This Site such as personalisation and remembering your saved preferences. Some functionality Cookies may also be strictly necessary Cookies, but not all necessarily fall into that category.

3.2.4 Targeting Cookies

It is important for Us to know when and how often you visit This Site, and which parts of it you have used (including which pages you have visited, and which links you have visited). As with analytics Cookies, this information helps Us to better understand you and, in turn, to make This Site and advertising more relevant to your interests. Some information gathered by Targeting Cookies may also be shared with third parties.

3.2.5 Third Party Cookies

Third party Cookies are not placed by Us; instead, they are placed by third parties that provide services to Us and/or to you. Third Party Cookies may be used by advertising services to serve up tailored advertising to you on This Site, or by third parties providing analytics services to Us (these Cookies will work in the same way as Analytics Cookies described above).

3.2.6 Persistent Cookies

Any of the above types of Cookie may be a Persistent Cookie. Persistent Cookies are those which remain on your computer or device for a predetermined period and are activated each time you visit This Site.

3.2.7 Session Cookies

Any of the above types of Cookie may be a Session Cookie. Session Cookies are temporary and only remain on your computer or device from the point at which you visit This Site until you close your browser. Session Cookies are deleted when you close your browser.

- 3.3 Session Cookies on This Site are not permanent and will expire as indicated in the table below.
- 3.4 For more details of the Personal Data that We collect and use, the measures We have in place to protect Personal Data, your legal rights, and Our legal obligations, please refer to Our Privacy Notice www.elanconvey.co.uk/privacy-notice.
- 3.5 For more specific details of the Cookies that We use, please refer to the table below.

4. What Cookies Does This Site Use?

- 4.1 The following first party Cookies may be placed on your computer or device:

Name of Cookie	Purpose & Type	Strictly Necessary
_elite_convey_	This is a Session Cookie used for login and state management purposes	Yes
CSRF-TOKEN	This is a Session Cookie used to protect against Cross-Site Request Forgery (also known as CSRF).	Yes

- 4.2 This Site does not currently use any Analytics Cookies.

5. Consent and Control

- 5.1 As This Site uses only Strictly Necessary Cookies, which are also Session Cookies, your consent is not required. All Cookies will be removed when you close your browser.
- 5.2 In addition, you can choose to enable or disable Cookies in your internet browser. Most internet browsers also enable you to choose whether you wish to disable all Cookies or only Third Party Cookies. By default, most internet browsers accept Cookies but this can be changed. For further details, please consult the help menu in your internet browser or the documentation that came with your device.
- 5.3 The links below provide instructions on how to control Cookies in all mainstream browsers:
 - 5.3.1 Google Chrome: <https://support.google.com/chrome/answer/95647?hl=en-GB>
 - 5.3.2 Microsoft Internet Explorer: <https://support.microsoft.com/en-us/kb/278835>
 - 5.3.3 Microsoft Edge: <https://support.microsoft.com/en-gb/products/microsoft-edge> (Please note that there are no specific instructions at this time, but Microsoft support will be able to assist)
 - 5.3.4 Safari (macOS): https://support.apple.com/kb/PH21411?viewlocale=en_GB&locale=en_GB
 - 5.3.5 Safari (iOS): <https://support.apple.com/en-gb/HT201265>
 - 5.3.6 Mozilla Firefox: <https://support.mozilla.org/en-US/kb/enable-and-disable-Cookies-website-preferences>

- 5.3.7 Android:
<https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DAndroid&hl=en>
(Please refer to your device's documentation for manufacturers' own browsers)

6. Changes to this Cookie Notice

- 6.1 We may alter this Cookie Notice at any time. Any such changes will become binding on you on your first use of This Site after the changes have been made. You are therefore advised to check this page from time to time.
- 6.2 In the event of any conflict between the current version of this Cookie Notice and any previous version(s), the provisions current and in effect shall prevail unless it is expressly stated otherwise.

7. Further Information

If you would like to know more about how We use Cookies, please contact Us at support@elanconvey.co.uk, by telephone on 0113 543 0800, or by post at 2 Saffron Court, Wombwell, Barnsley S73 0AP.

- 7.1 For more information about privacy, data protection and Our terms and conditions, please visit the following:
- 7.1.1 www.elanconvey.co.uk/privacy-notice;
- 7.1.2 www.elanconvey.co.uk/processing-notice;
- 7.1.3 www.elanconvey.co.uk/website-terms;
- 7.1.4 www.elanconvey.co.uk/supply-terms.

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